Dear Mandy

During Plenary on 11 December, you raised concerns about information sharing between responsible persons and residents of the Celestia development in Cardiff Bay.

I am writing to confirm officials have contacted the managing agent for the Celestia development regarding resident engagement and shared concerns raised during our discussion.

All residents should expect to have their voices heard. Having good communication and an open dialogue with resident management companies, managing agents and residents is vital, not only for building safety but also for community cohesion and social well-being. As I outlined during discussions, this is an issue for which the responsible persons at Celestia development should continue to address.

I would encourage residents at the development to feed back any issues regarding resident communication to Celestia Management Company Limited and/or Parkmans (info@parkmans.co.uk).

Yours sincerely

Julie James

Julie James AC/AM
Y Gweinidog Tai a Llywodraeth Leol
Minister for Housing and Local Government