Request for Information.

Thank you for your request received on 26 June in which you asked:

I would like to request the following under the FOI act please:
1. In the past two years, how many assembly member support staff have needed IT to manually ‘reset’ their profiles due to a lack of use by the user?
2. Which AMs do these individuals work for?
3. How many of these support staff employees are family members of the employer?

Please find our responses to your request below.

1. We do not hold any recorded information on the number of Assembly Member Support Staff who have needed IT to manually 'reset' their profiles due to lack of use by the user.

2. Please see our response to question 1.

3. Please see our response to question 1.

Your request has been considered according to the principles set out in the Code of Practice on Public Access to Information. The code is published on our website at http://www.assemblywales.org/abthome/about_us-commission_assembly_administration/abt-foi/abt-foi-cop-pub.htm

If you have any questions regarding this response please contact me. If you feel you have cause for complaint, please follow the guidance at the end of this letter.

Yours sincerely

Assembly Member Support Staff

23 July 2018

Bae Caerdydd
Caerdydd
CF99 1NA
Cardiff Bay
Cardiff
CF99 1NA

Ffôn/Tel: 0300 200 6544
E-bost/Email: Ceisiadau-gwybodaeth@cynulliad.cymru
Information-request@assembly.wales

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg/We welcome correspondence in both English and Welsh
Freedom of Information Manager
National Assembly for Wales
Cause for concern or complaint with your FOI response?

If you believe that I have not applied the Code correctly or have not followed the relevant laws, you may make a formal complaint to the Chief Executive and Clerk at the National Assembly for Wales, Cardiff Bay. Details of the Assembly's complaints principles are set out in the Code of Practice on Complaints available on the Internet at http://www.assembly.wales/en/help/contact-the-assembly/con-complaint/Pages/con-complaint-procedure.aspx. Please advise me if you wish to receive a printed copy.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF