# Equality of Opportunity Committee Inquiry Accessibility of Transport Services for Disabled People in Wales

The Equality of Opportunity Committee would like to hear from disabled people in Wales. We want to know about your experience of getting from one place to another when you need to use transport like buses, taxis and trains.

### What is the Equality of Opportunity Committee?

We are a small group of Assembly Members in the National Assembly for Wales. We meet about once a fortnight to talk about what could make life fairer for all people in Wales.

People in Wales have voted for us to speak up for them. It is our job to make sure that the Welsh Government is doing a good job for all the people of Wales, including disabled people.

#### What is the Welsh Government?

The Welsh Government makes decisions about some things that make a difference to the lives of people who live in Wales, like health, education, housing and social services.

The Welsh Government can also make some decisions about transport in Wales. The Equality of Opportunity Committee

wants to make sure that the Welsh Government is doing everything it can to make it easy for disabled people in Wales to travel from one place to another.

We are asking disabled people from across Wales about what they think of transport.

When you answer the questions, remember to think about things like getting on and off public transport, getting information and how helpful staff are.

## Please help us by answering these questions.

Where in Wales do you live?

**Example:** I live in Bargoed in the Gwent Valleys

What kind of journeys do you take?

Example: I travel to college twice a week on the bus. When the weather is bad and I don't want to walk to the bus stop I take a taxi. I go to Llandudno on the train once a year to visit my Aunt. I get a bus to the railway station.

What can make it hard for you to travel?

Example: I find it hard to find out where the buses go and how often they stop near my house.

Some buses are hard to get on and off.

What makes it easy for you to travel?

Example: The bus I get to college is a new one. It comes right up to the kerb and it's easy to get on to.

How safe do you feel when you're out walking or in your wheelchair and there are buses or cars or people on bikes around you?

Example: I sometimes feel a bit worried when I have to get from the bus stop to the railway station.
There are lots of buses and taxis between my bus stop and the station.

Tell us about a time when you have travelled outside Wales. Did you find it easier or harder than travelling in Wales?

# How to tell us about your experience

You can tell us about your experience of making journeys by sending an email to <a href="mailto:equality.comm@wales.gov.uk">equality.comm@wales.gov.uk</a>

Or by sending a letter or a video or an audio CD to:

**Equality of Opportunity Committee** 

Cardiff Bay

Cardiff

**CF99 1NA** 

Please do this before 8 October 2010.

If you'd like to speak to someone about the Committee's Inquiry or these questions you can call any of these people:

Denise Rogers on 029 20898943

Other people will be able to read what you tell us by looking at our website.