

Eluned Morgan AS/MS
Ysgrifennydd y Cabinet dros Iechyd a Gofal Cymdeithasol
Cabinet Secretary for Health and Social Care



Llywodraeth Cymru
Welsh Government

Natasha Asghar MS
Member of the Senedd for South Wales East

Natasha.Asghar@senedd.wales

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Dear Natasha,

I am writing to follow-up on the query you raised during health and social care Oral Senedd Questions in Plenary of 5 June about your constituent's experience following a heart attack at home, and subsequent cardiac arrest at the Grange University Hospital.

As you will understand, I am unable to intervene or comment on individual cases. My officials have however, sought advice from NHS Wales about how the service should operate in such circumstances.

The optimum care in such cases, which we would expect people to receive, would be for the individual to receive a timely ambulance response, to be followed by the identification of the particular cardiac complaint via an ECG administered by ambulance staff. This would trigger appropriate referral and conveyance to the most relevant clinician and facility for their healthcare needs.

Where patients/callers decide not to wait for an ambulance because of delayed ambulance response times, call handlers will advise the patient or caller to attend the nearest emergency department. The priority would be for the individual to seek the nearest appropriate medical support, which I gather in the case you refer to, would have been the Grange University Hospital.

Yours sincerely,

Eluned Morgan AS/MS
Cabinet Secretary for Health and Social Care
Ysgrifennydd y Cabinet dros Iechyd a Gofal Cymdeithasol

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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.