



Ein cyf/Our ref: OQ56003

Angela Burns MS

[angela.burns@senedd.wales](mailto:angela.burns@senedd.wales)

17 December 2020

Dear Angela,

Following plenary on 9 December where you asked what support is available for businesses in Carmarthen West and South Pembrokeshire.

The Development Bank of Wales (DBW) manages a range of funds, from highly flexible 'general business' funds, through to targeted and sector specific funds, which are primarily focused at providing investment to micro to medium businesses across the business lifecycle. The DBW has worked closely with the Welsh Government to create a suite of products that directly meets market needs through accessibility and flexibility within the prevailing market conditions. Further details around the funds managed by DBW can be found at <https://developmentbank.wales/about-us/funds-we-manage> and they can be contacted at <https://developmentbank.wales/contact-us> and **08005874140**.

Business Wales continues to be available to support businesses through a range of support options during the current crisis and beyond with post Covid-19 support. Business Wales provides a range of general business advice, information and signposting as well as specialist strands of advice such as equality & diversity; resource efficiency; international trade; skills; procurement; and mentoring and can be accessed digitally via <http://businesswales.gov.wales> and social media channels as well as the 03000 6 03000 helpline.

The Business Wales Accelerated Growth Programme is also available to provide specialist tailored support for businesses with the potential to realise significant growth potential. High growth support is delivered by highly skilled coaches and mentors and is supported with a suite of dynamic online high growth tools.

I fully appreciate the Business Wales team are under significant pressure and are continuing to work extremely hard to ensure all queries are answered as quickly as possible. Should any of your constituents struggle to contact the service, I would recommend them to keep trying.

Canolfan Cyswllt Cyntaf / First Point of Contact Centre:  
0300 0604400

Bae Caerdydd • Cardiff Bay  
Caerdydd • Cardiff  
CF99 1SN

[Gohebiaeth.Ken.Skates@llyw.cymru](mailto:Gohebiaeth.Ken.Skates@llyw.cymru)  
[Correspondence.Ken.Skates@gov.wales](mailto:Correspondence.Ken.Skates@gov.wales)

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

In addition to the financial support streams available above, the Welsh Government also has a Mid & South West regional team who are on standby to offer support and guidance with regional economic development and business support and can be contact via the Business Wales hotline.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Ken', written in a cursive style.

**Ken Skates AS/MS**

Gweinidog yr Economi, Trafnidiaeth a Gogledd Cymru  
Minister for Economy, Transport and North Wales