

The Pierhead

The Pierhead is a free place to visit. It is open from 10.30-16.30.

It can be busy and noisy, especially if there is an event happening. As you go into different rooms, there may be changes in the levels of light from dark to light or from light to dark.

If you are planning to visit you can call ahead to find out what is happening in the building – our Information Line can be contacted at 0845 010 5500 or on 01492 523 200.

Grand Entrance Hall

This is the main entrance. There is a reception desk that has a loop system for deaf people. You may see security guards or police but there is no security system to go through. You can ask the reception about the building and if there are any events happening.

Dock Master's Room

This is a small room and can be busy. You can touch any of the displays in this room. There is a film that can be played that can be loud.

The Main Hall

This room can be loud and very busy. It can be very bright. When the blinds come down, the room can be very dark. You can walk around and sit anywhere in the room. A film is played on the blinds. This happens automatically on the hour and then every twenty minutes. This can be loud. If there is an event in the room, you might not be allowed in. There are male, female and disabled toilets at the back of the room that have loud hand dryers. The lift to the other floors is in this room.



Upstairs

The Pierhead Suite

These three rooms have items on display. You should be careful when looking into the display cabinets so you do not bang your head on the glass. You can touch any items that are not behind the glass. There may be some audio soundtrack being played to accompany the displays.

Future Gallery

There are two rooms here. The first room has a chair that you are not allowed to sit on and a glass cabinet so you should be careful when looking in there. The second room has art on display that you are not allowed to touch. There is also a screen where you can type a message. The message appears in red dots which will then travel at speed around the loop.

Toilets

There are male and female toilets upstairs with loud hand dryers. There is no disabled toilet.

Seminar Rooms

You can only go in these rooms if you are with a member of our staff.

Fire Alarm

This is very loud. If the alarm goes off, a member of our staff will tell you where to go.

Quiet space

If you need a quiet space, you can ask our receptionist for somewhere to go.

