



Ein cyf/Our ref WQ98647

Gwyn Williams MS
Gŵyr Abertawe

11 June 2026

Dear Gwyn,

Thank you for your question on whether the Welsh Government will consider replacing Digital Health and Care Wales (DHCW) in light of its current performance.

The Welsh Government recognises the significance of the issues that led to DHCW being placed into Level 4 escalation, reflecting concerns regarding programme delivery, governance and leadership.

DHCW remains the national organisation responsible for digital, data and technology services across NHS Wales. Level 4 escalation provides a structured framework for strengthened oversight, targeted intervention and direct support to address these issues and improve delivery.

The immediate priority is to stabilise performance and restore confidence, with progress closely monitored.

In parallel, this work is being aligned with a longer-term 10 year Digital and Data Strategy for NHS Wales, including the development of a sustainable, multi-year roadmap for DHCW. This reflects the need not only to address current delivery challenges, but to ensure the organisation is positioned to deliver against the ambition for a more integrated, modern and person-centred digital health and care system over the next decade.

The Welsh Government will continue to keep delivery arrangements under review as improvements are embedded, ensuring that NHS Wales has the capability and capacity required to deliver its digital ambitions effectively. This approach reflects a focus on strengthening delivery within the current organisational framework, rather than structural change, while maintaining clear accountability for progress and outcomes.

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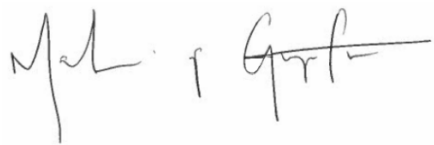
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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn yr iaith honno ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Mabon ap Gwynfor', with a long horizontal stroke extending to the right.

Mabon ap Gwynfor AS/MS

Gweinidog Cabinet dros Iechyd a Gofal
Cabinet Minister for Health and Care