

Eluned Morgan AS/MS
Y Gweinidog Iechyd a Gwasanaethau Cymdeithasol
Minister for Health and Social Services



Llywodraeth Cymru
Welsh Government

Our Ref: WQ83762

James Evans MS
Senedd Constituency Member for Brecon and Radnorshire

James.Evans@senedd.wales

15 November 2021

Dear James,

Thank you for your Written Question asking me what steps the Welsh Government has taken to increase non-urgent ambulance transportation in rural areas where there is no taxi provision contracts.

The Welsh Ambulance Services Trust (WAST) works closely with all seven health boards in Wales to plan and deliver Non-Emergency Patient Transport Services (NEPTS) provision to meet local need, in conjunction with the services being provided by each health board.

Any requests for outpatient transport outside of contracted core hours of non-emergency patient transport service operations are accepted and sourced on an ad-hoc basis via Community Transport Schemes, taxis or by securing private provision through a dynamic purchasing system. The NEPTS team works closely with local health boards to provide equity of service and access to health, wherever and whenever a journey is required.

Welsh Government has invested an additional £2m this year to enable additional NEPTS capacity to be procured until April 2022 to ensure adequate transport provision exists across Wales to support planned care system recovery.

I hope you find this response helpful.

Yours sincerely

Eluned Morgan AS/MS
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Minister for Health and Social Services

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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.