



Assembly Members
National Assembly for Wales
Ty Hywel
Cardiff
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12 October 2016

Dear Colleague,

The Care and Social Services Inspectorate Wales (CSSIW) Annual Report 2015 – 16

I would like to bring to your attention the publication of the Care and Social Services Inspectorate Wales Annual Report 2015-16.

The report fulfils delegated¹ statutory duties and sets out CSSIW's performance, the scale of business and how the inspectorate discharges its duties. The report can be accessed via this link: <http://cssiw.org.uk/our-reports/annual-reports/?lang=en>

CSSIW is responsible for the regulation and inspection of over 6200² services providing over 107,000 places. During 2015-16, 90% of services CSSIW inspected met the standards of care and did not need enforcement action. Below is a breakdown of performance for each service type inspected:

- 94.6% of children's day care (including child-minders)
- 95.1% of children's service (children homes, fostering, boarding and residential special schools)
- 84.7% of adult services (care homes, domiciliary care, adult placements)

Commissioning practice of adult social services remains a challenge for local authorities and the report calls for an accelerated improvement to ensure a more sustainable and vibrant market.

¹ **Memorandum of Understanding** between the Welsh Ministers and the Chief Inspector of the Care and Social Services Inspectorate Wales <http://cssiw.org.uk/about/working-with-partners/health-care-inspectorate-wales-and-welsh-ministers-mou/?lang=en>

² Figures as of 31 March 2016.

The report provides a clear account of how CSSIW is transforming its business to meet with the new laws³ to the regulation and inspection of its work. This included:

- re-registration of over 4,000 child providers by April 2016 to meet the new conditions and increase regulation to include older children under 12 years old and new inspection framework with ratings
- new arrangements for engaging local authority elected members and officers, including the introduction of a new performance, review and inspection framework to measure people rights and wellbeing.

This transformation continues in CSSIW's preparation for the implementation of the Regulation and Inspection of Social Care (Wales) Act 2016.

CSSIW continues to play a vital role in providing public assurance on the safety and quality of care and childcare as well as driving improvement in the commissioning and delivery of social services.

The Chief Inspector for CSSIW, Imelda Richardson, retired at the end of September having made a positive contribution to the regulation and inspection of care in Wales during her seven years in post.

Yours Sincerely



Rebecca Evans AC/AM

Gweinidog Iechyd y Cyhoedd a Gwasanaethau Cymdeithasol
Minister for Social Services and Public Health

³ Social Services and Wellbeing (Wales) Act 2014, Regulation and Inspection of Social Care (Wales) Act 2016, Children and Families Measure 2010