

Lee Waters AS/MS
Y Dirprwy Weinidog Newid Hinsawdd
Deputy Minister for Climate Change



Llywodraeth Cymru
Welsh Government

Ein cyf/Our ref: WQ82607
LW-10070-21

Siân Gwenllïan MS
Sian.Gwenllian@senedd.wales

25 June 2021

Dear Siân,

I am writing further to your recent written question (WQ82607), and your email of 20 May to the Minister for Economy, regarding the enforcement of COVID-19 rules on the train service between Chester and Holyhead.

Responsibility for enforcing COVID-19 rules lies with the British Transport Police (BTP). Transport for Wales (TfW) has issued passenger advice reminding all to follow its Travel Safer guidance, which reflect wider COVID-19 guidance and includes social distancing and wearing of face coverings. In North Wales, this includes posters at stations in response to increased demand due to people visiting the coast.

Throughout the pandemic TfW has introduced many measures to reduce the risks to customers and staff and these are still in place today, including additional deep cleans, high touchpoint spot cleaning with antiviral agents, additional signage, information, announcements, more staff providing wayfinding and security as well as providing live information through our capacity checker for people to make safe decisions around their travel arrangements, both ways. TfW's face covering compliance is above the national rail average, showing their engagement, encouragement and work with BTP.

Regarding carriage capacity, all available carriages are always in use, and queueing systems, additional staff, services and road transport are being provided for hotspots and coastal destinations.

Yours sincerely,

Lee Waters AS/MS
Y Dirprwy Weinidog Newid Hinsawdd
Deputy Minister for Climate Change

Canolfan Cyswllt Cyntaf / First Point of Contact Centre:
0300 0604400

Bae Caerdydd • Cardiff Bay
Caerdydd • Cardiff
CF99 1SN

Gohebiaeth.Lee.Waters@llyw.cymru
Correspondence.Lee.Waters@gov.wales

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.