

**Eluned Morgan AS/MS**  
**Y Gweinidog Iechyd a Gwasanaethau Cymdeithasol**  
**Minister for Health and Social Services**



**Llywodraeth Cymru**  
**Welsh Government**

Ein cyf/Our ref : WQ87119

Russell George MS  
Member of the Senedd for Montgomeryshire

Russell.George@senedd.wales

31 January 2023

Dear Russell,

Thank you for your recent Written Questions asking me how will the Welsh Government work with patient groups and the third sector to ensure high-quality patient-reported outcome measures and patient-reported experience measures are consistently gathered, evaluated and used across all health boards

Welsh Government has provided a clear mandate to NHS Wales via its National Clinical Framework (2021), and a bespoke Welsh Health Circular (Data Requirements for Value Based Health Care - WHC/2022/005), that measuring patient reported outcomes (PROMs) and experience (PREMs) is a priority to ensure we are meeting people's needs.

This year we have committed to joining the OECD's PaRIS programme which surveys Welsh patients on a wide range of PROM and PREM indicators.

The work of the Welsh Value in Health Centre has been established to ensure PROMs and PREMs are standardised across the system and the data is accessible in a timely manner to all who need it. Embedding the collection of PROMs and PREMs bilingually in a healthcare system is a significant logistical and technical exercise, and Wales is recognised globally as leading the way with this work. Increasingly, clinical teams are using PROMs in direct care and we have many examples of where this has improved patient outcomes and experience, including driving investment in new services.

Third sector organisations, patient groups and people are key stakeholders within this work to ensure the national PROMs selected represent the needs of the people who are affected by the relevant condition, and to support use of PROMs and PREMs in the Welsh language. They are also involved in research and evaluation looking at the impact of this work.

Welsh Government is also committed to revising Patient Reported Experience Measures core set questions which was launched within Assuring Service User Experience Framework in 2013. These National PREMs core set questions will be co-produced by patient advocates and third sector organisations.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'M. E. Morgan'.

**Eluned Morgan AS/MS**

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