



Letter to MPs & MSs in Wales

15 July 2021

Dear Colleagues

As you are aware we launched the digital NHS Covid Pass in Wales on 25 June. This enables Welsh people to access their vaccination record online, and to download it as evidence to facilitate international travel (paper certificates are also available on request).

At the current time the Welsh Government and the NHS is receiving a considerable amount of correspondence on this issue. To help you understand the process and to direct you and your constituents to the correct contact point, please see attached information sheet with the relevant weblinks and telephone numbers for the service. Please note people do not need to request these certificates from their GP or Health Board.

Yours sincerely

**Eluned Morgan AS/MS**  
**Y Gweinidog Iechyd a Gwasanaethau Cymdeithasol**  
**Minister for Health and Social Services**

Bae Caerdydd • Cardiff Bay  
Caerdydd • Cardiff  
CF99 1SN

Canolfan Cyswllt Cyntaf / First Point of Contact Centre:  
0300 0604400

[Gohebiaeth.Eluned.Morgan@llyw.cymru](mailto:Gohebiaeth.Eluned.Morgan@llyw.cymru)  
[Correspondence.Eluned.Morgan@gov.wales](mailto:Correspondence.Eluned.Morgan@gov.wales)

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

## **Briefing on Covid Pass Certificates**

### **How citizens can get Covid Pass certificates**

#### **Digital Certificates**

From 25 June 2021 people in Wales have been able to access their vaccination status on the internet via a digital NHS COVID Pass. The NHS COVID Pass can be accessed on this weblink: <https://gov.wales/get-nhs-covid-pass-show-your-vaccination-status-travel>

Access to the NHS COVID Pass in Wales means that proof of vaccination will be available for people to show on their phone, tablet or laptop for all those requiring proof of vaccination status when travelling internationally. Citizens must first verify their identity through the NHS Login service and then download the certificate from the NHS website. Citizens can show the certificate on their digital device or print off a copy.

The NHS App that is used in England is not available for people to use in Wales currently. The NHS website link provides the same service as the NHS App. This means there is little difference between the digital service provided for Welsh citizens and English citizens.

The digital COVID Pass will initially be available in English only whilst development of the bilingual service takes place. The original paper copies available via the phone number below will continue to offer a bilingual service.

#### **Paper copy Certificates**

NHS COVID Pass letters have been available in Wales since May for those who need to urgently travel internationally and provide proof of their vaccination status, with certificates being sent in the post. The letters will continue to be issued for people who are unable to access the digital Covid Pass or who wish to get a bilingual Covid Pass certificate. People can request a bilingual NHS COVID Pass letter by calling **0300 303 5667**.

Our advice remains the same, we are encouraging people not to travel overseas unless it is absolutely essential.

#### **Cross-Border issues**

NHS Digital are working with NHS Wales to put in place data sharing arrangements between Wales and England.

All people vaccinated in Wales or England who are registered with a GP in Wales can already obtain their digital COVID pass through the NHS website as of 25th June 2021.

All people registered with a GP in England but vaccinated in Wales will be able to evidence their COVID Vaccination data through the NHS website from Thursday 22<sup>nd</sup> July.

### **Getting help using the NHS COVID Pass**

For any issues with NHS login contact [NHS login help centre](#).

If your vaccination status record is incorrect, [please contact your local health board](#).