



Llywodraeth Cymru  
Welsh Government

National Strategy on Violence against  
Women, Domestic Abuse and Sexual  
Violence

**Cross Government Delivery  
Framework 2018-2021**

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Mae'r ddogfen yma hefyd ar gael yn Gymraeg.  
This document is also available in Welsh.

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## MINISTER'S FOREWORD

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In 2015 the Violence Against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 ('the Act') came into force – it was quite rightly called a ground breaking piece of legislation and it built on the progress made since the publication in 2010 of The Right to be Safe strategy.

There has been much progress since 2010 and multi-agency working is now commonplace, but there is still more to do. The Act places a strategic, statutory, focus on the key issues. The Welsh Government's National Strategy, required by the Act, builds on our collective progress to date, and prioritises delivery in the areas of prevention, protection, and provision of support.

This cross-government Delivery Framework complements our Strategy and key stakeholders have been involved in its development. It sets out how Welsh Government is delivering the actions within the Strategy with the aim of moving to a society where everybody is able to live fear free.

While this Delivery Framework sets out how the Welsh Government will meet commitments made in the National Strategy, we cannot, on our own, change culture and eradicate violence against women, domestic abuse and sexual violence. We need public services to work together with stakeholders to raise awareness and change culture, protect and support people who experience violence against women, domestic abuse and sexual violence and work to prevent it in the future.

We have supported the local authorities and local health boards to enable them to develop and publish local strategies laying out how they will achieve this. We have asked statutory bodies to come together at a regional basis to commission services, and we are supporting networks share good practice.

Improving the quality of and access to services, as well as transforming societal attitudes and behaviours will not be easy. We want the actions identified in this Framework to build on the foundations which have already been laid so that, together, we can build a stronger, more resilient sector, support and protect victims and survivors and work towards the eradication of the scourge of violence against women, domestic abuse and sexual violence.



**Julie James, AM, Leader of the House and Chief Whip.**

## EXECUTIVE SUMMARY

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The National Strategy for Violence against Women, Domestic Violence and Sexual Abuse is published under section 4 of the Act and sets out what Welsh Government will do to contribute to the pursuit of the purpose of the Act.

In turn, the Act places a duty on local authorities and local health boards to prepare and publish joint local strategies for tackling violence against women, domestic abuse and sexual violence.

The Strategy outlines the six key objectives that Welsh Ministers expect to achieve by November 2021 and are aligned to deliver against the purpose of the Act which is to improve:

### Arrangements for the **Prevention** of violence against women, domestic abuse and sexual violence

**Objective 1:** Increase awareness and challenge attitudes of violence against women, domestic abuse and sexual violence across the Welsh Population

**Objective 2:** Increased awareness in children and young people of the importance of safe, equal and healthy relationships and that abusive behaviour is always wrong

**Objective 3:** Increased focus on holding perpetrators to account and provide opportunities to change their behaviour based around victim safety.

**Objective 4:** Make early intervention and prevention a priority

### Arrangements for the **Protection** of victims of violence against women, domestic abuse and sexual violence;

**Objective 5:** Relevant professionals are trained to provide effective, timely and appropriate responses to victims and survivors

### **Support** for people affected by violence against women, domestic abuse and sexual violence.

**Objective 6:** Provide victims with equal access to appropriately resources, high quality, needs led, strength based, gender responsive services across Wales

This cross-Government Delivery Framework outlines the specific actions we will undertake to deliver the objectives outlined above.

### **National Strategy on Violence Against Women, Domestic Abuse and Sexual Violence**

The National Strategy for Violence against Women, Domestic Violence and Sexual Abuse (The Strategy) sets out the overarching objectives that the Welsh Government will deliver in partnership with stakeholders to progress the purpose of the Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015.

Our approach to enabling individuals and groups within our communities to live free from the fear of violence and abuse in Wales is a demonstration of our application of the five ways of working outlined in the Well-being of Future Generations (Wales) Act 2015 (“2015 Act”) through: Involvement, Prevention, Integration, Long Term thinking and Collaboration, following these, means that the sustainable development principle is applied. The work contributes to achieving all the well-being goals. It contributes also to Welsh Government well-being objectives, particularly: promote good health and well-being for everyone; build healthier communities and better environments; support people to make the most of their potential; build ambition and encourage learning for life; build resilient communities, culture and language; promote and protect Wales’s place in the world.

Public bodies also need to follow the 5 ways of working in order to show that they have applied the sustainable development principle. Following these ways of working will help us work together better, avoid repeating past mistakes and tackle some of the long-term challenges we are facing. Some examples of how we have embedded these principles are outlined below.

- **Long term**

The importance of balancing short-term needs with the need to safeguard the ability to also meet long-term needs.

We have provided e-learning to raise awareness of violence against women, domestic abuse and sexual violence for all staff in the public sector, while taking a phased approach to delivering Ask and Act training to professionals in relevant authorities.

- **Prevention**

How acting to prevent problems occurring or getting worse may help public bodies meet their objectives.

We have ensured violence against women, domestic abuse and sexual violence draft commissioning guidance includes consideration of implications specific to commissioning of perpetrator services.

- **Integration**

Considering how the public body's well-being objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies.

We are working with Local Education Authorities and schools to develop a new Healthy Relationships and Sexuality curriculum to be implemented by 2023.

- **Collaboration**

Acting in collaboration with any other person (or different parts of the body itself) that could help the body to meet its well-being objectives.

We are working with the regions to inform procurement of new National Training Framework.

- **Involvement**

The importance of involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.

To ensure that survivor's views and needs are reflected we have established a National Survivor Engagement Framework that both informs Welsh Government policy and supports survivors of abuse to educate their peers and raise awareness.

The priorities specified in this cross government Framework will contribute to the pursuit of the prevention of violence and abuse, the protection of victims and the support of all those affected. The ultimate aim is to move to a society where everybody is able to live fear free.

This cross-government Framework outlines the specific actions that have been delivered to date, and sets out in more detail what we aim to deliver over the next 3 years to achieve the commitments within the Strategy.

## **National Indicators and measuring progress**

The National Advisors are supporting the Welsh Ministers to develop and publish the National Indicators for violence against women, domestic abuse and sexual violence by the end of 2018 and are working to ensure they align with the national well-being indicators. Our annual reports in future will include progress against the National Indicators as well as achievements to date on the delivery of this Framework.

The Framework is intended to be a living document which will, following publication of the National Indicators, be updated to set out greater detail on the timeframes for delivery and how we will measure progress towards achieving our commitments. This will ensure that the Framework remains current and reflects current challenges and Welsh Government responses.

## **Objectives and Actions**

As this Framework sets out the cross-Government approach, certain actions will deliver against more than one of the objectives of the National Strategy. This will be clearly detailed within the annual report where this is the case.

## **Stakeholder Engagement and Partnership Working**

Successfully tackling violence against women, domestic abuse and sexual violence will not be achieved by action undertaken by the Welsh Government alone. We are committed to maintaining and developing close working relationships with other public sector partners, other national governments and the third sector. Partners include, but are not limited to: local government in the exercise of their various functions such as Social Services, Education and Housing; local health boards; the police forces; Police and Crime Commissioners; National Probation Services and National Offender Management Service; non-devolved organisations and the national network of independent specialist violence against women, domestic abuse and sexual violence providers.



## DELIVERY FRAMEWORK

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Welsh Ministers are required to publish annual reports of the progress made towards achieving both the objectives in the National Strategy and achievement towards the purpose of the Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015. The first report (October 2015 to 31 March 2017), was laid in the National Assembly on 16 January<sup>1</sup> and the second annual report was laid on 21 June 2018. This Delivery Framework should be read in conjunction with the annual reports.

**Violence Against Women Domestic Abuse and Sexual Violence Act Purpose: Prevention**

**Well-being of Future Generations Act way of working: Long term, Prevention, Collaboration**

Welsh Government through education, empowerment and engagement, is committed to challenging attitudes and behaviours across society which lead to violence against women, domestic abuse and sexual violence, and to seeking ways to prevent them from occurring in the first place.

Four of the objectives support the purpose of prevention.

**Objective 1:** Increase awareness and challenge attitudes of violence against women, domestic abuse and sexual violence across the Welsh population

We will continue to challenge attitudes in order to prevent violence against women, domestic abuse and sexual violence happening in the first place. Ultimately, we intend to build a society which does not tolerate this violence and abuse.

What the Strategy said Welsh Government would do to achieve this objective and what we will specifically deliver:

*Develop a National Communications Framework in consultation with stakeholders to ensure a more coherent, long term approach to engagement and communication. The framework will continue to raise public awareness and change social norms, values, beliefs, attitudes, behaviours and practices in relation to all forms of violence against women, domestic abuse and sexual violence*

### **We have:**

- Developed and implemented a Communications Framework in partnership with key stakeholders;
- Commissioned a literature review to establish good practice for VAWDASV campaigns in Wales and used this review to determine communications activity; and
- Developed campaigns such as:

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<sup>1</sup> [www.assembly.wales/laid%20documents/gen-ld11358/gen-ld11358-e.pdf](http://www.assembly.wales/laid%20documents/gen-ld11358/gen-ld11358-e.pdf)

- "This is Me"<sup>2</sup> which aims to tackle gender stereo-typing as a contributor to gender inequality and therefore a cause and a consequence of VAWDASV;
- "Don't be a Bystander"<sup>3</sup> which encourages anyone who is concerned that someone may be experiencing abuse to ask "are you okay?" if they are.

#### **We will:**

- continue to develop new campaigns in partnership with stakeholders and survivors;
- in addition to national campaigns, ensure that campaign messages are delivered, explored and promoted within key community settings; and
- establish a National Survivor Engagement Framework that both informs Welsh Government policy and supports survivors of abuse to educate their peers and raise awareness.

*We will challenge cultural attitudes which can underpin traditional harmful practices like Female Genital Mutilation (FGM), Forced Marriage (FM) and Honour Based Violence (HBV) by working with and supporting specialist BME violence against women services in Wales to engage and support community champions to improve community responses to survivors of violence and abuse.*

#### **We have:**

- marked International Zero Tolerance Day of FGM, by organising a community-based conference – *Making our Voices Heard*, to build trust with communities and encourage them to work together with government and public services to challenge and eradicate this practice.;
- hosted a youth event entitled SPARK A CONVERSATION! to encourage and support young people, as leaders of the future, to contribute to the global youth movement on girls' rights;
- won an award for partnership working with NSPCC and BAWSO; the award was made for work on a project to tackle and raise awareness of female genital mutilation (FGM) with young people in Wales;
- funded a youth partnership project, "Voices over silence"<sup>4</sup>: to raise awareness of Female Genital Mutilation; This joint project brought together midwifery experts, NSPCC and BAWSO and won a Royal College of Midwives Awards<sup>5</sup>; and
- as part of the work of the FGM, HBV and FM Leadership Group, created a FGM logo and supported the Wales's first specialist Women's Wellbeing clinic.

#### **We will:**

- jointly chair the FGM, HBV and FM Leadership Group with the Crown Prosecution Service;

<sup>2</sup> <https://www.youtube.com/watch?v=RzNtxGR7NnM>

<sup>3</sup> [https://www.youtube.com/watch?v=91rFi9\\_8iDs](https://www.youtube.com/watch?v=91rFi9_8iDs)

<sup>4</sup> <http://livefearfree.gov.wales/campaigns/voices-over-silence?lang=en>

<sup>5</sup> <http://www.cardiffandvaleuhb.wales.nhs.uk/news/44273>

- commission research to identify projects and activities that challenge cultural attitudes towards FGM, FM and HBV within Wales;
- work with specialist BME violence against women services in Wales to engage and support community champions;
- commission the development of practice guidance on safeguarding children from abuse related to culture and religious beliefs, including FGM, HBV and FM; and
- raise awareness within the communities, including attending community based events and meetings.

*As part of the National Communications Framework we will positively engage men and boys in challenging all forms of violence against women, domestic abuse and sexual violence.*

**We have:**

- consulted with stakeholder groups that support men to inform our campaigns;
- engaged with young men and boys during the development work for 2018-2020 VAWDASV campaigns;
- supported the White Ribbon Campaign to end male violence against women by promoting uptake of the campaign across the Welsh public service, achieving accreditation as a Government, promoting the Ambassador role and projecting the white ribbon onto sites, such as Conwy and Caerphilly Castles and the Pierhead Building in Cardiff Bay; and
- published a film to mark the International Day for the Elimination of Violence Against Women, featuring White Ribbon Ambassadors.

**We will:**

- continue to work with White Ribbon Ambassadors and key stakeholders to promote the White Ribbon Campaign<sup>6</sup>, which encourages men and boys to make a stand against male violence against women, domestic abuse and sexual;
- seek to ensure men and boys are represented in all campaigns work and able to contribute to its development; and
- develop campaigns based on survivor feedback and evidence and seek to represent all of Wales within them.

*Fully implement the National Training Framework<sup>7</sup> ensuring that relevant professionals are trained to provide effective, timely and appropriate responses to victims and survivors.*

**We have:**

- developed and published the National Training Framework (NTF) on violence against women, domestic abuse and sexual violence; this is statutory guidance;
- developed and delivered an e-learning programme to raise awareness of violence against women, domestic abuse and sexual violence, increase

<sup>6</sup> <https://www.whiteribbon.org.uk/>

<sup>7</sup> <https://gov.wales/docs/dsjlg/publications/commsafety/160317-national-training-framework-guidance-en.pdf>

- knowledge on the indicators and improve learner confidence to offer help via the Live Fear Free helpline; and
- funded nationwide targeted training for domestic abuse workers, significantly expanding the number of qualified, specialist professionals across Wales:
    - offering a bursary to address a training gap for specialist Independent Sexual Violence Advisers;
    - providing the first Welsh training course for specialist service managers;
    - creating a new training course for sexual violence crisis workers and counsellors;
    - creating a specialist subject syllabus of Agored Cymru accredited units to aid standardisation of VAWDASV training across Wales; and
    - creating a suite of films aimed at public service leadership to raise awareness of VAWDASV.

**We will:**

- continue to deliver the NTF;
- continue to rollout and monitor the Welsh Government eLearning on violence against women, domestic abuse and sexual violence;
- continue development and national rollout of "Ask and Act"<sup>8</sup> and "Ask and Act" champions training;
- address identified training gaps by developing and delivering a programme of learning for domestic abuse practitioners;
- re-develop and deliver the training programme for service managers of specialist violence against women, domestic abuse and sexual violence services;
- continue to offer Public Service leaders learning opportunities to understand the aims of the NTF and lead its implementation within their organisations;
- work cross-Government and with specialist partners to create a Continued Professional Development Framework (based on the specialist subject syllabus) and a specialist qualification for the volunteer role in violence against women, domestic abuse and sexual violence service provision; and
- monitor and assess learning gaps and opportunities with the aim of addressing these as far as is practicable.

**Case Study:  
"THIS IS ME" campaign**

The "THIS IS ME" Campaign was launched in January 2018. The objectives of the campaign were to:

- communicate positive messages that celebrate gender diversity;
- start a conversation around gender inequalities and stereotypes;
- look at the impact gender inequality, norms and stereotypes have as both a cause and consequence of violence and abuse;
- promote gender equality; and

<sup>8</sup> <https://gov.wales/docs/livefearfree/171129-ask-and-act-overview-en.pdf>

- encourage people to find out more by visiting the campaign page on the Live Fear Free website.

### **Outputs of “THIS IS ME”:**

- nearly two million impressions were delivered across Sky and S4C during the two-week TV advertising burst;
- almost five million impacts (4,769,218) were delivered across the three radio stations during the campaign period;
- sessions on the “Live Fear Free” website increased by 6,042% during the campaign period;
- there was a 44% increase in Facebook page likes since the launch;
- more than five million impressions were delivered through the Google Display Network; and
- media coverage secured for the launch was extremely positive and featured interviews with key campaign stakeholders.

**Objective 2:** Increased awareness in children and young people of the importance of safe, equal and healthy relationships and that abusive behaviour is always wrong

Longer term, we know that violence against women, domestic abuse and sexual violence can have a huge impact on children and young people. It can affect their safety, health and wellbeing, educational attainment, family and peer relationships, and their ability to enjoy healthy, happy, respectful relationships in the future.

What the Strategy said Welsh Government would do to achieve this objective and what we will specifically deliver:

*Work with schools, local authorities and regional education consortia to fully implement, and monitor implementation of, the National Training Framework ensuring that teaching professionals are aware of the signs of violence against women, domestic abuse and sexual violence and can respond appropriately.*

### **We have:**

- commissioned and assessed all training plans under the statutory guidance on the NTF and provided individualised support and feedback to all relevant authorities.

### **We will:**

- continue to work strategically within Welsh Government and with external stakeholders to respond to the Sex and Relationships Expert Panel recommendations;
- ensure the VAWDASV Act informs development of the new curriculum and guidance violence against women, domestic abuse and sexual violence obligations and requirements into the new curriculum; and
- work strategically within Welsh Government and with external stakeholders to align the NTF with teacher training on an annual basis.

*Support schools in educating children and young people of the importance of respect and consent in relationships by building upon, and monitoring the implementation of, the Good Practice Guide: Whole Education Approach to Violence against women, domestic abuse and sexual violence in Wales<sup>9</sup>.*

**We have:**

- published and disseminated the Violence against women, domestic abuse and sexual violence Guidance for Governors<sup>10</sup>; and
- published and disseminated the Whole Educational Approach Good Practice Guide<sup>11</sup>.

**We will:**

- continue to promote the Good Practice Guide to all schools and their duties under the Violence Against Women, Domestic Abuse and Sexual Violence Act;
- work with Pioneer Schools to ensure the Good Practice Guide is considered during development of the new curriculum;
- ensure Violence against Women, Domestic Abuse and Sexual Violence Act education obligations are embedded within the revision of the Relationships and Sexuality in Education Guidance. Whilst reference will be made to the Violence against Women, Domestic Abuse and Sexual Violence Act, the obligations will remain on the local authorities and not the schools themselves;
- work with HEFCW to strengthen the approach to enhancing safeguarding practices and resilience, supporting employee and student initiatives that tackle violence against women, harassment and other adverse factors affecting mental health; and
- work with HEFCW to develop a sector specific Good Practice Guide and other relevant guidance.

*Ensure that the development of the new curriculum, and specifically the Health and Well-being Area of Learning and Experience, enables children and young people's education to be supported by a holistic approach to health and well-being and helps them to build the knowledge, understanding and skills that will enable them to develop positive and appropriate relationships.*

**We have:**

- responded to the recommendations of the Sex and Relationships Expert Panel.

**We will:**

- develop an action plan to address the recommendations made by the Sex and Relationships Expert Panel.

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<sup>9</sup> <http://livefearfree.gov.wales/policies-and-guidance/good-practice-guide-a-whole-education-approach?lang=en>

<sup>10</sup> <https://gov.wales/docs/livefearfree/160316-governor-guide-en.pdf>

<sup>11</sup> <https://gov.wales/docs/dsjlg/publications/commsafety/151020-whole-education-approach-good-practice-guide-en.pdf>

- ensure that the objectives of the National Strategy inform the development of the new curriculum and guidance to include *a range of topics such as education for lesbian, gay, bisexual, transgender, queer and intersex plus pupils (LGBTQI+), issues of sexual consent and prevention of violence against women.*

*Instigate a thematic review to be undertaken by Estyn to understand current approaches and responses to violence against women, domestic abuse and sexual violence and healthy relationships education within schools.*

**We have:**

- commissioned Estyn to undertake the Thematic Review and responded to its findings.<sup>12</sup>

**We will:**

- implement the recommendations highlighted with the Thematic Review and support schools to also implement them.

*Issue regulations to require local authorities to provide information on action taken by them to promote the purpose of the Act in the exercise of their education functions.*

**We will** implement this action, if it is deemed necessary. In light of the current review of the curriculum, and the recommendations of the Sex and Relationships Education Expert Group, there is no clear evidence that this is currently required. This position will be continually reviewed.

**Case Study:  
Education Secretary Kirsty Williams said the days of traditional sex education were long gone.**

“The days of traditional sex education are long gone; the world has moved on and our curriculum must move with it.

“Sex should never be taught in isolation for the simple reason that it is about so much more than just sex; it’s also about relationships, rights and respect and that must go hand in hand with a much broader understanding of sexuality. Anything less does a disservice to our learners and teachers.

“The fact is relationships and sexuality shape our lives as well as the world around us. They are a fundamental part of who we are and how we understand ourselves, each other and society.

“By creating RSE as a statutory area of study in our new curriculum for Wales, we will support our young people to develop healthy relationships, maintain good mental health and keep physically and sexually safe.

“Of course, thirty years on from the introduction of Section 28, we will also ensure that RSE is fully inclusive of all genders and sexualities and meets the needs of LGBTQI+ learners.

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<sup>12</sup>

<https://www.estyn.gov.wales/sites/default/files/documents/A%20review%20of%20healthy%20relationships%20education.pdf>

“Crucial to all of this will be ensuring that our teachers have the knowledge and confidence to provide the RSE our learners deserve. That’s why we’re striving to ensure that we get the training and professional development right.

“Thirty years ago Margaret Thatcher denounced local education authorities for teaching children that “they have an inalienable right to be gay”. I want all our learners to know that they have an inalienable right to be happy - this is the driving force behind the changes we’re proposing.”

**Objective 3:** Increased focus on holding perpetrators to account and provide opportunities to change their behaviour based around victim safety.

We recognise that we cannot tackle violence against women, domestic abuse and sexual violence effectively without working to prevent perpetrators from abusing in the first place. This is an area of work that Welsh Government is committed to developing.

What the Strategy said Welsh Government would do to achieve this objective and what we will specifically deliver:

*Working with relevant stakeholders we will develop and publish guidance. It is our intention that this guidance will include good practice principles from current research and evidence of what works and include minimum expectations for the commissioning of perpetrator services to ensure that safety, the management of risk and provision of support to partners/ex partners is integral to any perpetrator services being commissioned in Wales.*

**We have:**

- ensured violence against women, domestic abuse and sexual violence draft commissioning guidance includes consideration of implications specific to commissioning of perpetrator services;
- developed an expert forum for perpetrator services to share/network; and
- appointed a forensic psychologist, under a collaborative arrangement with Her Majesty’s Prison and Probation Service in Wales, to lead work in relation to perpetrators.

**We will:**

- work with specialist violence against women, domestic abuse and sexual violence perpetrator services from the statutory and non-statutory sectors in Wales to ensure new standards/principles for perpetrator services meet the needs of Wales;
- work with academic partners to review the evidence of what works with perpetrators;
- oversee the production of guidance for public services who have contact with perpetrators;
- work with partners to develop blueprints for female offending and youth justice in Wales, aligning with the Justice in Wales Strategy and the work of the Justice Commission. These blueprints will reflect the needs of females and children/young people at risk of committing violence against women, domestic abuse and sexual violence offences; and



- ensure violence against women, domestic abuse and sexual violence policy development aligns with the ‘Framework to Support Positive Change for those at Risk of Offending in Wales 2018-2023’

*Establish a Wales learning panel to disseminate learning and good practice from Domestic Abuse Homicide Reviews and other safeguarding reviews to prevent further harm.*

**We have:**

- seconded an Assistant Chief Constable from Dyfed Powys Police to complete a review of Domestic Homicide Reviews in Wales.

**We will:**

- implement findings from the review of Domestic Homicide Reviews;
- address data gaps identified during Domestic Homicide Review processes;
- carry out and share risk assessment with perpetrator service providers to inform Domestic Abuse family justice case;
- create a central repository for all safeguarding reviews in Wales where themes, patterns, risk factors and modus operandi can be interrogated by using machine learning to extrapolate data to inform service providers; and
- create a safeguarding learning panel for monitoring reviews, recommendations, action plans and dissemination of thematic learning to good practice from DHRs to inform the development of training links with the NTF.

*We will work with the Home Office, Police and Crime Commissioners and Community Safety Partnerships in Wales to ensure that people are protected in circumstances outside the home where they are potentially vulnerable. This will include actions under the draft Substance Misuse Delivery Plan 2016-18, such as Area Planning Boards, Community Safety Partnerships, Police and Crime Commissioners, the Police and Trading Standards working together to share intelligence and deliver targeted harm reduction campaigns related to the Night Time Economy.*

**We have:**

- published our Substance Misuse Treatment Framework on joint working between Substance Misuse and Domestic Abuse;
- published our Night Time Economy Framework for Wales (December 2016) which provides a structure for all key stakeholders to aid the development and preservation of a sustainable, healthy and safe night time economy;
- mapped actions of the Wales Sex Worker Delivery Group to inform the wider Domestic Homicide Review agenda.
- collaborated with Swansea University to deliver a training programme across Wales on sex work and substance misuse. This is being turned into e-learning and will be available on our forthcoming Harm Reduction website; and
- established the Wales Anti-Slavery Leadership group to raise awareness and develop initiatives to tackle all forms of slavery across Wales.

**We will:**

- establish a mechanism for joint communication between all four Police and Crime Commissioners (PCCs) and Welsh Government to enable shared learning and collaborative working;

- establish a mechanism for communication with the Home Office to ensure integration of non-devolved activities and enabling sharing of progress on relevant elements of the UK Government Violence Against Women, Domestic Abuse and Sexual Violence Strategy Action Plan;
- review learning from the Cymru Women’s Pathfinder to inform development of joint work with female offenders;
- identify opportunities for joint working within the Substance Misuse Delivery Plan and work across Welsh Government to implement those opportunities.
- inform the review of Community Safety Partnerships and provide guidance on their role in addressing violence against women, domestic abuse and sexual violence; and
- continue to work with our partners to identify and deliver initiatives to tackle all forms of slavery across Wales.

### **Case Study: Domestic Homicide Review**

In October 2017, Assistant Chief Constable Liane James commenced a secondment to Welsh Government to undertake work on the Violence Against Women Domestic Abuse and Sexual Violence agenda. A particular focus was to look to:

**“Assess the effectiveness of the Welsh Government, Community Safety Partnership and other public services response to Domestic Homicide Reviews and make recommendations as to how they might be fully acted upon by Welsh public services”**

In conducting this review more than 40 organisations, agencies and office holders have been engaged and consulted in order to understand the landscape of DHRs, the benefits and what needs to change to improve the system, but more importantly, to improve the outcomes for the families.

Stakeholders agree the need to conduct a review of any tragic incident where a life has been lost through domestic violence, and to learn lessons from that review so that future practice can be developed using the benefit of hindsight. However, there needs to be a more coordinated system for reviews in Wales, which mirrors best practice in the safeguarding arena with the development of adult and child practice reviews.

#### **Objective 4: Make early intervention and prevention a priority**

Welsh Government recognises that intervening early is vital to stopping violence from escalating and reducing the harm to victims and their children. Identifying violence against women, domestic abuse and sexual violence at the earliest opportunity and providing an appropriate response to minimise impact and harm is critical to achieving the prevention, protection and support purposes of this Strategy.

What the Strategy said Welsh Government would do to achieve this objective and what we will specifically deliver:

*Work across Government and with key stakeholders to scale up and mainstream evidenced based approaches to ensure that early intervention and prevention is happening consistently and is core business across Wales.*

**We have:**

- developed a principles based approach to “Ask and Act”;
- assessed early adoption of “Ask and Act” in pilot sites on a rolling basis and used learning to inform a phased process of national rollout;
- published a series of draft working guidance documents on “Ask and Act”;
- the Wales Anti-Slavery Leadership Group has developed a consistent training programme that is being delivered across Wales and has been included in the NTF; and
- embedded prevention and early intervention (including the Adverse Childhood Experiences (ACEs) agenda) in the Project Initiation Document for the Violence against women, domestic abuse and sexual violence work stream of the ‘Framework to Support Positive Change in those at Risk of Offending in Wales 2018-2023’.

**We will:**

- establish evidence-based approaches to reviewing ongoing pilot/proof of concept projects to ensure that early intervention and prevention is happening consistently across Wales;
- work with relevant authorities, where appropriate, to develop a model for funding and rolling out piloted projects to ensure consistency in early intervention and prevention across Wales;
- continue to liaise across Welsh Government to ensure violence against women, domestic abuse and sexual violence policies are reflective of wider gender equality/intersectional issues and social and economic inequalities;
- coordinate links across the Welsh Government preventative agendas in Well-being of Future Generations goals and Social Services and Well-being duties to ensure they align and recognise violence against women, domestic abuse and sexual violence prevention; and
- embed funding for preventative programmes within the model for sustainable funding and integrate it into the commissioning guidance for relevant bodies.

*We will publish statutory guidance and fully implement the principles based “Ask and Act” supporting appropriate professionals within relevant authorities to understand the signs of violence against women, domestic abuse and sexual violence, to use targeted enquiry and to act by referring the person appropriately.*

**We have:**

- assessed early adoption of “Ask and Act” in pilot sites on a rolling basis and used learning to inform a phased process of national rollout; and
- published a series of draft working guidance documents on “Ask and Act”.

**We will:**

- rollout “Ask and Act” nationally; and
- we will continue to monitor the impact of these documents and revise and republish with statutory provisions as necessary.

*Promote opportunities for early intervention and prevention and development of innovative services.*

**We have:**

- developed an Anti-Slavery awareness campaign and carry out regular sessions at Welsh airports and sea ports, transport hubs, major railway

stations and other public places, including the Royal Welsh Show and other major public events; and

- Funded the all Wales Spectrum schools project to promote the importance of healthy relationships and raise awareness of domestic abuse, sexual violence and violence against women. Spectrum also delivers training for school staff and governors about understanding the impact of domestic abuse on a child and raises awareness by looking at a whole school approach to tackling domestic abuse.

#### **We will:**

- work with statutory and non-statutory organisations that work preventatively to develop innovative services to benefit victims of violence against women, domestic abuse and sexual violence in Wales;
- support participation mechanisms for survivors to ensure their voice is central to informing prevention work and innovation; and
- Continue to raise awareness of violence against women, domestic abuse and sexual violence, including Anti-Slavery, at all major public events, transport hubs and Welsh Airports.

*We will work with the National Adviser, the Future Generations Commissioner for Wales, specialist services, Public Health Wales, adult services and children's services to ensure that families identified and needing support for living with adverse childhood experiences relating to domestic abuse and sexual violence, have access to existing interventions delivered by specialist services.*

#### **We have:**

- worked with Public Health Wales ACEs Hub to discuss how our approaches will align, e.g. in training; and
- Agreed the cross-Government Safeguarding Group will incorporate consideration of both violence against women, domestic abuse and sexual violence and ACEs.

#### **We will:**

- monitor alignment with Welsh Government guidance on the delivery of services funded by Families First via local authorities to families experiencing domestic violence on an annual basis;
- set out a Framework for the ACEs Hub to engage with the violence against women, domestic abuse and sexual violence sector and be informed by violence against women, domestic abuse and sexual violence expertise; and
- the Welsh Government Anti-slavery Co-ordinator will continue to work with the National Advisors to ensure that the agenda is fully embedded in all relevant initiatives and interventions.

### **Case Study: "Ask and Act"**

#### **The implementation of "Ask and Act" within health**

A patient attended a clinic for treatment. The doctor had recently completed the "Ask and Act" Group 2 training and identified that the patient was demonstrating some of the indicators of the possible experience of violence against women, domestic abuse or sexual violence. The doctor sensitively asked the patient if she had experienced domestic abuse. The patient made a disclosure, resulting in the doctor making the

appropriate referral to specialist support services with the patient's consent. The patient was also referred to the local Multi-Agency Risk Assessment Conference (MARAC).

A few weeks later, the same patient had a follow up appointment at the clinic and saw the same doctor. The patient thanked the doctor for asking her the question (on domestic abuse) and referring her. She commented that this action had transformed her life, as she now felt safe in her own home which she hadn't done for a long time.

The doctor admitted that prior to the "Ask and Act" training she would probably not have raised the discussion about domestic abuse. The doctor shared the patient's feedback with her colleagues emphasising the importance of the "Ask and Act" training and the value of "Ask and Act" in practice.

**Violence Against Women Domestic Abuse and Sexual Violence Act Purpose: Protection**

**Wellbeing of Future Generations Act way of working: Long term, Collaboration, Involvement; Integration**

Protection is a critical aspect of our work; we need to work together as a public service to protect those who are currently experiencing violence against women, domestic abuse and sexual violence from suffering any further harm, and protect any children within the family setting.

This requires a coordinated and collaborative response where the expertise and experience of both the specialist support sector and survivors will be critical if we are to get it right.

There is one objective that supports the purpose of protecting those currently experiencing these issues.

**Objective 5: Relevant professionals are trained to provide effective, timely and appropriate responses to victims and survivors**

What the Strategy said Welsh Government would do to achieve this objective and what we will specifically deliver:

*We will fully implement the National Training Framework ensuring that professionals across all relevant authorities (including health, local authorities, NHS Trusts and Fire and Rescue Services) are supported to increase their understanding and knowledge of violence against women, domestic abuse and sexual violence, resulting in improved responses to disclosures.*

**We have:**

- developed and published the NTF on violence against women, domestic abuse and sexual violence; this is statutory guidance for violence against women, domestic abuse and sexual violence; and
- developed and delivered an e-learning programme to raise awareness of violence against women, domestic abuse and sexual violence, increase knowledge on the indicators and improve learner confidence to offer help via the Live Fear Free helpline. The e-learning (or local equivalent) has been completed by 127,000 people.

**We will:**

- monitor the rollout of the NTF by monitoring data returns, reviewing training plans and annual reports to ensure relevant authorities are meeting their statutory requirements, and are supported when the requirements are not met;
- consider need against the Framework on an annual basis and offer activity wherever possible within budget parameters;
- monitor the need for specialist training and consider ways to meet that need; and
- continue to roll out the Slavery Training Programme across Wales.

*We will explore links between our National Training Framework (NTF) and training proposed by Police Forces and the College of Policing identifying where gaps exist in knowledge, skills and understanding to tackle domestic abuse effectively<sup>13</sup>.*

**We will:**

- provide advice to relevant authorities on working with partners to suitably implement training; and
- liaise with National College of Policing regarding the NTF and make links where appropriate.

*We will fully implement “Ask and Act” supporting appropriate professionals within relevant authorities to understand the signs of violence against women, domestic abuse and sexual violence, to use targeted enquiry and to act by referring the person appropriately.*

**We have:**

- tested “Ask and Act” in two early adopter sites, reaching 1300 professionals in the test period during 2015- 2016; and
- widened implementation of “Ask and Act into a further three regions/organisations during 2017-2018.

**We will:**

- continue phased national rollout of “Ask and Act” aiming for national rollout by 2021.

*Work alongside the National Safeguarding Board (NSB) to further inform safeguarding approaches in Wales as they relate to violence against women, domestic abuse and sexual violence.*

**We have:**

- met with the NSB in relation to Domestic Homicide Reviews in order to inform the work and align recommendations.

**We will:**

- work with the National Safeguarding Board to support work to better align safeguarding and violence against women, domestic abuse and sexual violence processes;

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<sup>13</sup> Increasingly everyone's business: A progress report on the police response to domestic abuse: HMIC 2015  
<https://www.justiceinspectorates.gov.uk/hmic/wp-content/uploads/increasingly-everyones-business-domestic-abuse-progress-report.pdf>

- update statutory guidance Child Sexual Exploitation, ensuring that arrangements for children coming up to the age of 18 can be appropriately referred to adult violence against women, domestic abuse and sexual violence services;
- develop practice guidance on safeguarding issues to be used in conjunction with the new National Protection Procedures, including child trafficking, child sexual exploitation and harmful sexual behaviours;
- support Safeguarding Boards to deliver training for the implantation of Welsh Government policy and legislation such as, Child Sexual Exploitation, National Protection Procedures and related practice guidance and increasing capacity within the multi-agency safeguarding training programmes;
- develop a National Action Plan on Child Sexual Abuse, including child sexual exploitation and harmful sexual behaviours; and
- commission an awareness raising campaign from “Stop It Now”<sup>14</sup> to deliver direct awareness raising sessions to professionals and to parent/carers via the 6 Safeguarding Children Boards.

*We will continue to work with the Police, Police and Crime Commissioners, the Crown Prosecution Service, lawyers and magistrates, the courts, probation and prisons, to improve the response of all the criminal justice agencies in Wales to those who report a crime to the police.*

**We have:**

- worked with partners to launch the ‘Framework to support positive change in those at risk of offending in Wales 2018-2023’, ensuring that key organisations are represented on each of the work streams;
- worked with the Ministry of Justice to ensure the Female Offender Strategy is informed by the Wales view and responds to issues for Wales;
- formed and co-chaired the ‘Justice in Wales Strategy Group’ to ensure key criminal justice agencies collaborate to plan the future delivery of services in Wales; and
- co-chaired the Reducing Reoffending Pathways Group, reporting progress on the integration of services to the Integrated Offender Management Cymru Board and All Wales Criminal Justice Board.

**We will:**

- work with the Crown Prosecution Service to develop an integrated response to increasing prosecutions that incorporates supporting the specialist sector to provide support in court, links with the communication Framework to increase understanding of VAWDASV and provide myth-busting information to the public (who could potentially be part of jury selection);
- work with the Ministry of Justice to ensure the Victims Strategy is informed by a Wales view and responds to issues for Wales; and
- work with partners to develop the ‘blueprints’ for female offending and youth justice in Wales, contributing to the overall Justice Commission.

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<sup>14</sup> <https://www.stopitnow.org.uk/wales.htm>

*We will work with the Children and Family Court Advisory Support Service (CAFCASS) CYMRU to ensure staff identify and assess the associated risks and impact and appropriately refer to local support services.*

**We will:**

- support training of CAFCASS staff on Coercive Control and raise awareness of “Ask and Act”;
- work with UK partners including the Home office and Ministry of Justice to support the developments of the UK Domestic Abuse Bill and its implementation.

*Work with schools to ensure awareness of the Keeping Learners Safe (KLS) guidance that states a school must ‘maintain an ethos of safeguarding and promoting the well-being of children and young people, and protecting staff.*

**We have:**

- continued to meet regularly with our practitioner network, Safeguarding in Education Group (SEG), to ensure the effective implementation of the KLS guidance and to seek advice and support in updating the guidance; and
- worked closely with the colleagues in Health and Social Services in the development of a suite of guidance issued under Part 7 of the Social Services and Well-being (Wales) Act 2014. This suite of guidance provides clarity of the role of those working in education services in ensuring that there are effective safeguarding practices and policies in place.

**We will:**

- update the KLS guidance in 2018-19. The update will take account of changes in relevant policy areas. This update will be developed with the SEG;
- undertake communications activity to advertise the updated guidance at the beginning of 2019-20; and
- update and re-publish the on-line KLS modules on Hwb, in line with the update to the KLS guidance and following feedback from stakeholders to ensure training is up to date and factually correct.

*Promote the use of locally-based integrated referral pathways to ensure people are directed to the service they need when they need them.*

**We will:**

- Explore models such as the Multi-Agency Safeguarding Hubs Region and alternative approaches which enable victims and perpetrators to access services locally.

*Monitor and report on the implementation of the Renting Homes (Wales) Act 2016, which will enable perpetrators of domestic abuse to be targeted for eviction, enabling the victim and other family members to remain in their home where it is safe to do so.*

**We have:**

- included general information on Domestic Abuse within the Code of Guidance under Rent Smart Wales.



**We will:**

- ensure there is a legislative requirement that all occupation contracts contain explanatory information indicating domestic abuse will be a breach of the contract, and thus could lead to the perpetrator being evicted.

*Develop and publish multi-agency guidance to encourage and support greater collaboration and information sharing.*

**We have:**

- listened to those who responded to our consultation on draft statutory guidance on multi-agency and acknowledged the need to build multi-agency collaboration into our regionalisation work rather than issue separate guidance; and
- supported local health boards and local authorities to collaborate on drafting local or regional strategies.

**We will:**

- Respond to views provided during the consultation on draft Regional Commissioning Guidance to feed into final guidance.

### **Case Study: Seren Môr Consortium**

Seren Môr Consortium is a partnership of specialist organisations working together to end violence against women, domestic abuse and sexual violence.

The Seren Môr consortium has recently been formalised with the completion of a due diligence procedure and sign off of our Memorandum of Understanding.

The consortium is made up of the following violence against women, domestic abuse and sexual violence provider partners:

- Bawso
- Hafan Cymru
- New Pathways
- Port Talbot and Afan Women's Aid
- Swansea Women's Aid

The main aim and purpose of the consortium is to strengthen, sustain, develop and protect domestic abuse, sexual violence and violence against women services across the region. The partnership aims to have an ethos of mutual respect, trust, fairness and collective action on the basis that a collective approach is stronger than individual organisations acting alone, so to become more resilient and able to respond effectively.

The Consortium will work collaboratively to:

- bid for and provide services to support victim-survivors of domestic abuse, sexual violence and violence against women, in support of each member's core business;
- bid for and provide services to prevent these crimes, in support of each member's core business;
- share, discuss and develop new projects, activities and sources of funding;
- provide mutual strategic and practical support;

- explore and develop strategies to reduce and mitigate risk to the domestic abuse, sexual violence and violence against women sector;
- share expertise and personnel, where appropriate;
- develop a shared voice on common issues and sharing representative roles;
- share information and data as appropriate and within Data Protection legislation;
- avoid duplication and unnecessary competition;
- set standards to ensure the provision of holistic, high quality and consistent services; and
- build individual organisational resilience through the ethos of partnership and collaboration.

**Violence Against Women Domestic Abuse and Sexual Violence Act**  
**Purpose: Support**

**Wellbeing of Future Generations Act way of working: Long term, Collaboration, Involvement; Integration**

Providing support for people affected by violence against women, domestic abuse and sexual violence can be complex, as people's experiences and needs can be vastly different. However, we need to promote a supportive culture, underpinned by a range of services that are best placed to respond to the needs of individuals and families.

There is one objective that supports the purpose of supporting those experiencing violence against women, domestic abuse and sexual violence.

**Objective 6:** Provide victims with equal access to appropriate resources, high quality, needs led, strength based, gender responsive services across Wales

What the Strategy said Welsh Government would do to achieve this objective and what we will specifically deliver:

*Continue to fund the Live Fear Free Helpline providing 24 hour confidential help and support for those experiencing violence against women, domestic abuse and sexual violence.*

**We have:**

- provided a coordinated national response to violence against women, domestic abuse and sexual violence, offering a main point-of-contact, primarily for those who have urgent support needs, and maximising calls from survivors seeking support/practical assistance;
- delivered a free 24 hours, 365 days a year, culturally sensitive/multilingual response according to caller's needs;
- maximised the helpline's direct and embedded relationships with local member services who often provide the next stage of response to survivors needing help through a hub and spokes model such as Hywel Dda and Betsi Cadwaladr Health Boards, Public Health Wales; and
- supported the Wales Ambulance Service Trust (WAST) in providing helpline support and information through an integrated care pathway. The Helpline won the UK Helpline Standard Impact of the Year award in 2016 for work in partnership with WAST.

**We will:**

- continue to provide ongoing support as required to the Live Fear Free Helpline and website; and
- re-commission the Live Fear Free Helpline Service in readiness for the end of the current Live Fear Free contract.

*Publish guidance to Local Authorities and Local Health Boards to inform the development of local strategies required under the Act, including needs assessments.*

**We have:**

- published draft guidance on the development of local strategies for Local Authorities and Local Health Boards.

**We will:**

- monitor delivery on the duty to publish local strategies and review content of local strategies; and
- provide ongoing support to Local Authorities and Local Health Boards as their local strategies are implemented.

*We will work with Local Authorities and Local Health Boards as they develop their local strategies under the Act and undertake needs analysis, including mapping their existing services, and developing new commissioning approaches, to ensure that the services they provide meet the need of their community.*

**We will:**

- establish a group of violence against women, domestic abuse and sexual violence experts to inform local strategies and, in the long term hold them account to their delivery, ensuring commissioning services converse with criminal justice services; and
- commission a review of funding streams for violence against women, domestic abuse and sexual violence public services in Wales.

*Publish statutory guidance for relevant authorities on the commissioning of violence against women, domestic abuse and sexual violence services building on the good practice guide “Tackling Violence against women, domestic abuse and sexual violence – A Collaborative Commissioning Toolkit for Services in Wales”.*

**We have:**

- published draft commissioning guidance for formal consultation which:
  - promotes high quality collaborative commissioning that delivers more consistent and effective public, private and voluntary sector services to prevent violence against women, domestic abuse and sexual violence and protect and support victims; and
  - complements the Lloyds Foundation Commissioning Toolkit and Welsh Government Local Strategies Guidance, setting out processes for commissioning national support services that may not fit into standard commissioning models.

**We will:**

- review feedback from consultation on the draft statutory Regional Commissioning Guidance and amend accordingly. Next steps will be subject to consultation feedback; and
- if published as statutory guidance we will work with Public Services Boards to ensure they are aware of their duties.

*Work with stakeholders to develop a model for sustainable funding for the provision of specialist violence against women, domestic abuse and sexual violence services to underpin the delivery of this Strategy.*

**We have:**

- rolled out a regional funding model for violence against women, domestic abuse and sexual violence to provide increased consistency and effective multi-agency collaboration; and
- provided ongoing support to regional boards to develop their structures in readiness for the full commissioning of services from April 2019.

**We will:**

- explore a model of sustainable funding across all stakeholders' budgets (including discussing with non-devolved agencies).

*Review existing Welsh Government funding that contributes to violence against women, domestic abuse and sexual violence to ensure that we are making the best use of available funding to support individuals and families experiencing violence against women, domestic abuse and sexual violence and deliver the objectives of this Strategy.*

**We will:**

- map resources for violence against women, domestic abuse and sexual violence sector, ensuring it includes funding across stream including non-devolved funding and identify gaps in contributors

*Continue to promote relevant quality service standards and accreditation Framework for specialist services.*

**We have:**

- formed a task and finish group with stakeholders to develop standards for violence against women, domestic abuse and sexual violence perpetrator services in Wales; and
- set up regular practice sharing events for violence against women, domestic abuse and sexual violence perpetrator services to increase awareness of accredited programmes in Wales

**We will:**

- develop a clear definition of the specialist sector based on available quality standards;
- publish standards for violence against women, domestic abuse and sexual violence perpetrator services which complement other standards, while continuing to work with existing accreditation providers;
- ensure commissioners are aware of relevant quality standards across all violence against women, domestic abuse and sexual violence areas by

including quality service standards and Frameworks within the commissioning guidance; and

- utilise relevant quality service standards to inform the development of the model for sustainable funding of the specialist sector.

*Ensure integrated pathways of support to meet the needs of victims experiencing multiple disadvantages.*

**We have:**

- developed draft Regional Commissioning Guidance in collaboration with violence against women, domestic abuse and sexual violence experts, which is currently out to consultation
- provided funding to Bawso to support victims and survivors of violence against women, domestic abuse and sexual violence of different ethnicities, refugees and asylum seekers and those affected by harmful cultural practices.

**We will:**

- communicate the importance of identifying and addressing the needs of victims with multiple disadvantages through assessments, local strategies and service plans; and
- consider how violence against women, domestic abuse and sexual violence intersects with other disadvantage and map strategic actions to ensure it is aligned and integrated work across Welsh Government.

*Continue to encourage organisations to adopt work place policies on violence against women, domestic abuse and sexual violence across Wales.*

**We have:**

- promoted the e-learning to all staff within Welsh Government, alongside additional enhanced training for HR staff to ensure employees are both equipped and supported to respond to disclosure; and
- promoted the relevant courses of the Wales Anti-Slavery training programmes across organisations in Wales.

**We will:**

- establish a baseline of good practice policies on violence against women, domestic abuse and sexual violence across Wales and continue to encourage organisations to adopt good work place policies.

**Case Study:  
North Wales Regional Partnership**

Over the past several years local authorities and third sector organisations have been moving towards a regional approach for commissioning and funding of violence against women, domestic abuse and sexual violence services. The new approach, which will be implemented incrementally, will improve value for money and provide efficiency savings through regional joint funding for services and shared administration. It will also reduce duplication through increased collaboration. The North Wales Regional Partnership is made up of the following organisations:

- The six north Wales local authorities with the Office of Police and Crime Commissioner (OPCC) in North Wales acting as banker for the region;

- North Wales Police;
- Betsi Cadwaladr Health Board;
- Office of the Police and Crimes Commissioner (OPCC) acting as banker for the region;
- North Wales Police;
- Wales Ambulance Service Trust;
- North Wales Fire and Rescue Service;
- National Probation Service;
- HMPS Berwyn; and
- third sector organisations.

The region has developed a strong collaborative approach to delivering specialist services to victims and survivors of violence against women, domestic abuse and sexual violence. The North Wales Violence Against Women, Domestic Abuse and Sexual Violence Strategic Board was developed in 2016 to work in partnership to ensure the most efficient and effective response to preventing serious harm caused by violence against women, domestic abuse and sexual violence.

The Strategic Board and the regional banker have worked together to pool the current funding by the OPCC and the violence against women, domestic abuse and sexual violence grant and protect provision of Independent Domestic Violence and Sexual Violence Advisers and perpetrator programmes in all six local authorities.

From April 2018 commissioned services will be completing one business plan in accordance with the OPCC's manual of governance to cover all monies from the two funders. They will also be following an agreed outcomes Framework to ensure that they are monitoring their services using similar measurements. The outcomes Framework is due to be ratified in summer 2018 and will suggest a set of outcomes that services, working with the OPCC and the regional team, can select from, according to what best suits their service and its impact on service users.

## **NEXT STEPS**

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This Framework will be reviewed on an annual basis to ensure that it reflects accurately the work that is being undertaken and planned. The review will align with the publication of the annual review of the progress made towards achieving the objectives of the (Wales) Act 2015.