

Lee Waters AS/MS
Y Dirprwy Weinidog Newid Hinsawdd
Deputy Minister for Climate Change



Llywodraeth Cymru
Welsh Government

Our Reference WQ90273

Janet Finch-Saunders MS

25 January 2024

Dear Janet

I am writing to you regarding the answer provided to your written question “Does Transport for Wales report to the Office of Rail and Road the number of zero-fare rail tickets issued?” (WQ90273) which was tabled on 8 January 2024.

Transport for Wales (TfW) have now provided further information which provides additional context to the answer provided to you on Friday 12 January.

TfW do not report the number of zero fare tickets issued to the Office of Rail and Road (ORR). However, the ORR do capture this data themselves from the automated rail industry database that captures UK rail ticket sales data. They then use this data to inform their annual passenger footfall by station publication.

TfW do make a quarterly submission to the ORR for the total number of journeys carried on TfW services. This submission does not currently include zero fare journeys. TfW plan to include the journeys from zero-fare tickets in these quarterly submissions in future, and to also update their previous submissions.

A handwritten signature in black ink, appearing to read 'Lee', written over a light blue horizontal line.

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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.