

Local Government Performance Measurement Framework for 2008/09

10 March 2008

Brian Gibbons, Minister for Social Justice and Local Government

The Local Government Performance Measurement Framework, introduced in 2004, contains National Strategic and Core set performance indicators.

Service specific reference groups keep all the performance indicators in the framework under review. Each reference group comprises of expert representatives from local authorities and Assembly Government policy directorates and other partner organisations such as the Wales Audit Office and the Welsh Local Government Association.

Following public consultation in late 2007 and subsequent review by the reference groups, I have agreed the publication of the Local Government Performance Measurement Framework for 2008-09. It covers the following areas where local authorities provide services: Corporate Services; Social Services; Education; Housing; Environment and Transport; Planning and Regulatory Services; Leisure and culture; and Housing Benefit. Local authorities are expected to collect the data against these indicators from April 2008.

This year there are some changes to the statutory performance indicators (listed at annex A). The former set of 22 statutory performance indicators has been in place since 2005. For the most part the changes this year are largely technical changes to reflect current professional practice or wider changes to the law. The exceptions to this are the proposals for the performance indicators that relate to housing benefit and council tax benefits. As these are non-devolved services the proposals reflect the changes being proposed for the performance indicators that will be set for English and Scottish local authorities from April 2008. A further non-technical change is the addition of a statutory performance indicator on pupil attendance at primary school to mirror the existing statutory indicator on pupil attendance at secondary school.

I have signed the Local Government (Best Value Performance Indicators) (Wales) Order 2008, which contains the changes to the Statutory Indicators.

The Local Government (Best Value Performance Indicators) (Wales) Order 2008, laid on 27 February, comes into force on 01 April 2008. The full Local Government Performance Measurement Framework for 2008-09 was published on the 29th February and is available on the Local Government Data Unit's web site.

. <http://www.dataunitwales.gov.uk/eng/Project.asp?nc=L7S7&id=4113>

	Reference in Framework	Indicator	Description	Reason for change
Social Care – Adults’ Services				
NS1	SCA/001	The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over	AMENDED	Headline indicator unchanged;- guidance amended for clarity.
NS2	SCA/002	The rate of older people (aged 65 or over): a) Supported in the community per 1,000 population aged 65 or over at 31 March b) Whom the authority supports in care homes per 1,000 population aged 65 or over at 31 March	AMENDED	Amended for clarity and consistency in the way data collected.
Social Care – Children’s Services				
NS3	SCC/001	a) The percentage of first placements of looked after children during the year that began with a care plan in place b) For those children looked after whose second review (due at 4 months) was due in the year, the percentage with a plan for permanence at the due date	UNCHANGED	UNCHANGED
NS4	SCC/002	The percentage of children looked after at 31 March who have experienced one or more changes of school, during a period or periods of being looked after, which were not due to transitional arrangements, in the 12 months to 31 March	UNCHANGED	UNCHANGED
Housing – Homelessness and Housing Advice				
	HHA/001	a) The number of homeless families with children who have used Bed and Breakfast accommodation during the year, except in emergencies b) The average number of days all homeless households spend in temporary accommodation	REPLACED See HHA/014	
NS5	HHA/014	a) The number of homeless families with children who have used Bed and Breakfast accommodation during the year, except in emergencies b) The average number of days all homeless families with children spent in Bed and Breakfast accommodation	REPLACEMENT For HHA/001	Replacement to reflect policy emphasis on reducing B&B by families with children
NS6	HHA/002	The average number of working days between homeless presentation and discharge of duty for households found to be statutory homeless	AMENDED	Headline unchanged:- guidance amended to give a more precise definition.
Housing – Private Sector Renewal				
	PSR/001	The percentage of unfit private sector dwellings made fit, closed or demolished through direct action by the local authority	DELETED	There is no longer a single legal definition of 'fitness' of a dwelling
Housing – Supporting				

People				
NS7	SPP/001	The average number of units of housing related support, per 1,000 head of population, for each of the following types of housing related support service: i) Floating support ii) Direct access iii) Temporary accommodation iv) Permanent accommodation v) Sheltered accommodation for older people vi) Community alarm services	UNCHANGED	UNCHANGED
Education				
	EDU/001	Percentage of pupil attendance in secondary schools	REPLACED	See EDU/016
NS8	EDU/016	Percentage of pupil attendance in: a) Primary schools; and b) Secondary schools	REPLACED For EDU/001	To include primary schools
NS9	EDU/002	The percentage of i) All pupils (including those in local authority care), and ii) Pupils in local authority care, in any local authority maintained school, aged 15 as at the preceding 31 August, who leave compulsory education, training or work based learning without an approved external qualification	AMENDED	Amended for clarity
NS10	EDU/003	The percentage of pupils assessed at the end of Key Stage 2, in schools maintained by the local authority, achieving the Core Subject Indicator, as determined by Teacher Assessment	AMENDED	Amended for clarity
NS11	EDU/004	The percentage of pupils assessed at the end of Key Stage 3, in schools maintained by the local authority, achieving the Core Subject Indicator, as determined by Teacher Assessment	AMENDED	Amended for clarity
NS12	EDU/011	The average point score for pupils aged 15 as at the preceding 31 August, in schools maintained by the local authority	AMENDED	Amended for clarity.
NS13	EDU/006	The percentage of pupils assessed, in schools maintained by the local authority, receiving a Teacher Assessment in Welsh (first language): i) At the end of Key Stage 2 ii) At the end of Key Stage 3	Amended for clarity.	
Environment and Transport - Waste Management				
NS14	WMT/001	The percentage of municipal waste: i) Reused and/or recycled; and ii) Composted or treated	AMENDED	Removed requirement to report numbers

		biologically in another way		
NS15	WMT/002	The percentage of bio-degradable municipal waste sent to landfill	AMENDED	Removed requirement to report numbers
Environment and Transport – Transport and Highways				
NS16	THS/010	Percentage a) Principal (A) roads; and b) Non-principal/classified roads; that are in overall poor condition	AMENDED	Amended for clarity:
Planning and Regulatory Services – Public Protection				
NS17	PPN/001	The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for :i) Trading Standards ii) Food Hygiene iii) Animal Health iv) Health and Safety	AMENDED	Removed requirement to report numbers
Housing - Energy Efficiency				
EEF/001	Housing - Energy Efficiency	a) Percentage change in carbon dioxide emissions in the non domestic public stock b) Percentage change in energy use and carbon dioxide emissions in the housing stock	REPLACED See EEF/002	Amended for clarity and reporting
NS18	EEF/002	a) Percentage reduction in carbon dioxide emissions in the non domestic public building stock bi) Percentage reduction in energy use in the housing stock bii) Percentage reduction in carbon dioxide emissions in the housing stock	REPLACEMENT For EEF/001	Amended for clarity and reporting
Housing - Housing Benefit and Council Tax Benefit				
	BNF/001	a) The number of claimants visited, per 1,000 caseload b) The number of fraud investigators employed per 1,000 caseload c) The number of fraud investigations per 1,000 caseload d) The number of prosecutions and sanctions per 1,000 caseload	DELETED	Deleted at Department of Works and Pensions' request
	BNF/002	Speed of processing a) Average time for processing new claims b) Average time for processing notification of changes of circumstances	DELETED	Deleted at Department of Works and Pensions' request

	BNF/003	Accuracy of processing: 1. a The percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the decision for a sample of cases checked post decision 2. b) The percentage of Housing Benefit over-payments recovered	DELETED	Deleted at Department of Works and Pensions' request
NS19	BNF/004	Time taken to process Housing Benefit (HB) and Council Tax Benefit (CTB) new claims and change events.	NEW	New at Department of Works and Pensions' request
NS20	BNF/005	The number of changes of circumstances which affect customers' entitlement to Housing Benefit (HB) or Council Tax Benefit (CTB) within the year.	NEW	New at Department of Works and Pensions' request

